



SERENA HOTELS
SAFARI LODGES • HOTELS • RESORTS

NGORONGORO SERENA SAFARI LODGE

General Manager:
Mr. Dismas Simba

Direct Contact:
Tel: +255 27 2537050/2-5
Fax: +255-27 2537056
E-mail: nnsi@serena.co.tz
Web: www.serenahotels.com

Reservations

Tanzania

Serena Sales Centre- Arusha
Tel: + 255 27 2545530/9
Mobile: +255 754620663
+ 255 784620663
Fax: +255 27 2545368
Email:
reservations@serena.co.tz

Kenya

Serena Sales Centre- Nairobi
Williamson Hse, 4th Floor
4th Ngong Avenue
Tel: +254-20 284 2333/ 284 2000
Mobile: +254 733284200
+ 254 7272284200
Fax: +254-20 2718103
Email:
cro@serena.co.ke

Johannesburg

Reservations Office

Tel: + 27 011-
0212607/8/9
Fax: +27 086664 8389
E-mail:
reservations@serena.co.za

FACT SHEET

Ngorongoro Serena Safari Lodge is set on a crater rim overlooking the Ngorongoro crater described as the eighth wonder of the world. The lodge is built from local river stones and camouflaged with indigenous vines. Designed to blend completely into the landscape.

GUEST ROOM INFORMATION

Total Number of rooms 75

- Suite 1 (The Kimba Suite – see below)
- Double Rooms 29(King Size Beds)
- Twin rooms 30
- Triple rooms 15 (On request basis)
- Connecting rooms 8 (Pairs)
All Non-Smoking

THE KIMBA SUITE

- Spacious master-bedroom with king-size double-bed
- Luxury bathroom with bathtub and shower
- Sitting room
- Mini-bar
- Satellite TV and video, WiFi

CHECK IN

- Check In 1200 Hrs
- Check Out 1000 Hrs
- Warm towel and Welcome drink

TRANSPORTATION TO/FROM LODGE

- Distance from Arusha is 176 kms
- Distance from Ndabaka gate is 298 kms
- Distance from Mwanza is 377 kms
- Transfer by road from Arusha takes approximately 3 hours.
- Flight time approximately 30 minutes from Arusha Airport. Ngorongoro Airstrip is 2 kms from lodge, 'meet and greet' and transfer services can be provided (Please advise arrival time in advance)

GUEST ROOM FACILITIES

- Telephone and WiFi connectivity
- Complimentary mineral water and toiletries
- Hair Dryers
- 240V/3-pin (square) sockets and shaver socket

GUEST SERVICES

- 24 hour on call medical services
- 24 hour electricity
- Baby-sitting, children's dining/menus
- Laundry and shoe-shine
- Forex Exchange
- Safety Deposit Box (Available at the reception)

- All day complimentary Tea and Coffee

SPECIAL FEATURES

- Gift shop
- Sites available for sundowners, crater lunches, bush dinners and bush breakfast

ACTIVITIES HEALTH/SPORT

- Massage Services
- Guided nature walks / bird walks
- Circle Hike
- Maasai dance
- Acrobatic Shows
- Board Games
- Crater Lectures
- Wildlife Movies

DINING AND BAR ACTIVITIES

- Restaurant and bar
- Special dietary needs catered for (E.g. Vegetarian, Kosher, Gluten free) with advance notification
- Picnic lunch boxes on request

BUSINESS SERVICES

- Secretarial services
- Internet Services
- CD Writing, Photocopying & Scanning

CONFERENCE ROOM FACILITIES

- Overhead, Slide Projector, Screen
- TV-video
- Podium/Public Address System
- LCD Projector
- Satellite TV
- Flip Chart

PLACES OF INTEREST

- Empakai Crater
- Olmoti Crater
- Olduvai gorge
- Visit Maasai cultural Village

NB:

FOR PRICES, PLEASE REQUEST FOR OUR SPECIAL PRODUCT SERVICES TARIFF

